



Tengr.ai Member Program — Transfer Acknowledgement

Member Program Transfer Terms & Acknowledgement

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Issued by

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This Transfer Acknowledgement (the "**Acknowledgement**") explains the Tengr.ai Member Program and what happens when a legacy Tengr.ai member moves to the Alberti Studio platform. The User is asked to read it and to tick the acceptance box before the Transfer is completed. It is issued by Tengrai Artificial Intelligence Kft. (the "**Service Provider**"), which operates both the Tengr.ai platform and the Alberti Studio platform.

In short

This box is a plain-language summary for convenience only. The numbered sections below are the terms that actually apply; if anything seems to differ, the numbered sections govern.

- **Transferring is free and keeps your benefits.** Your Tengr.ai member status and your monthly refreshable credits move with you to Alberti Studio.
- **Your refreshable credits by plan:** Basic → **900**, Economic → **1,650**, Pro → **5,700** credits every month, for as long as your Tengr.ai plan stays active. If you also take an Alberti Studio plan, the two amounts stack while both plans are active — but taking an Alberti plan schedules your Tengr.ai plan to end, so a **monthly** Tengr.ai plan stacks for about that one month, while a **yearly** one keeps stacking until it (or your Alberti plan) ends. See Section 5.
- **Member offers, until 10 August 2027: 80% off** generation with our own ("in-house") models, and **30% off** any Alberti Studio subscription. After that date, normal prices apply.
- **Transferring does NOT cancel your Tengr.ai plan.** It keeps billing on Tengr.ai as usual until you cancel it. If you don't want to keep paying for Tengr.ai, cancel it yourself (steps are in Section 6). Your Tengr.ai plan is only auto-cancelled (at the end of its paid period) if and when you take your first Alberti Studio plan — please still check, so you are never charged twice.
- **You generate on Alberti Studio now.** After the Transfer, you create on the Alberti Studio Generation page. The Tengr.ai Generation page is being wound down.
- **Save your Tengr.ai artworks in time.** We will keep Tengr.ai running on a best-effort basis and give you **at least 30 days'** notice before generation ends, but we cannot guarantee how long it stays available. Please download anything important from Tengr.ai before then.
- **On Alberti Studio, artworks are currently kept for 7 days.** This is shorter than Tengr.ai (about a year) and is temporary — a new, longer-term encrypted storage space is on the way. Download what you want to keep.
- **Didn't transfer and changed your mind?** If you do not transfer and still have more than one month left on a paid Tengr.ai plan (in practice, a yearly plan), you may ask for a pro-rata refund of the unused part when the Tengr.ai Generation page shuts down. See Section 11.
- **We want your feedback.** Not everything is ported across one-to-one yet. Tell us what's missing — we reward users who help us improve.
- **By ticking the box, you accept this Acknowledgement** together with the Alberti Studio General Terms and Conditions, Privacy Notice and AI Model Summary.

1. Definitions

1.1. In this Acknowledgement, capitalised terms have the following meanings; terms not defined here have the meaning given in the GTC.

- **"Service Provider"** — Tengrai Artificial Intelligence Kft., identified above.
- **"Tengr.ai"** — the legacy platform previously operated by the Service Provider at tengr.ai.
- **"Alberti Studio"** or the **"Platform"** — the Service Provider's platform at alberti.studio / albertistudio.ai.
- **"User"** — the natural person who holds the account and accepts this Acknowledgement.
- **"Member Program"** — the Tengr.ai Member Program, the time-limited offer described in this Acknowledgement.
- **"Member"** — a User who qualifies for the Member Program under Section 3.
- **"Transfer"** — moving the User's Member status and refreshable credits from Tengr.ai to Alberti Studio.
- **"Offer Window"** — the fixed period defined in Section 4 during which the Member Program benefits apply.

- **"Legacy Subscription"** — the User's paid Tengr.ai subscription, billed on Tengr.ai's own payment provider.
- **"Alberti Plan"** — a paid Alberti Studio subscription (Starter, Builder, Pro or Studio).
- **"Refreshable Credits"** — the monthly credit allowance that resets at the start of each billing cycle.
- **"Top-up"** — a one-off purchase of additional credits.
- **"GTC"** — the Alberti Studio General Terms and Conditions.
- **"Credit"** — the internal unit consumed when generating content on the Platform.

2. What the User is agreeing to

2.1. This Acknowledgement informs the User about the Member Program and the effects of the Transfer, and records the User's informed consent to it.

2.2. By ticking the acceptance box and proceeding with the Transfer, the User declares that they have read and understood this Acknowledgement and accept it, together with the GTC, the Privacy Notice and the AI Model Summary, each as published on the Platform.

2.3. This Acknowledgement **supplements** the GTC and does not replace it. The GTC, the Privacy Notice and the AI Model Summary continue to apply in full. Where this Acknowledgement covers a matter specific to the Member Program, this Acknowledgement applies to that matter; in all other respects the GTC prevails.

2.4. The Member Program is a **promotional offer of limited duration**. It is not a permanent entitlement, and its terms — including credit amounts, discount rates and dates — are those in force at the relevant time and may change in accordance with Section 16.

3. Eligibility

3.1. The Member Program is available to a User whose Tengr.ai account was created **before the start of the Offer Window** (Section 4).

3.2. Eligibility is determined from the Service Provider's legacy Tengr.ai records, matched to the verified e-mail address of the User's account. The member sign-up code communicated by the Service Provider is only a prompt that asks the Platform to run this check; it does not, by itself, grant membership or any benefit.

3.3. Member status, once established for an account, is retained for that account and is not reassessed on each visit.

4. The Offer Window

4.1. The **Offer Window runs from 10 August 2026 to 10 August 2027** (twelve months).

4.2. The Offer Window is a fixed calendar period. It is the same for every Member and is set once; it does not restart or extend if the User cancels and re-subscribes, deletes and re-creates their account, or changes plan.

4.3. All time-limited Member Program benefits described in this Acknowledgement — in particular the in-house generation discount (Section 8), the Alberti Plan discount (Section 7), Top-up access (Section 9) and the non-expiry of granted credits — apply only while the Offer Window is open and end on 10 August 2027. After that date, standard Platform terms and pricing apply.

5. What transfers to Alberti Studio

5.1. On Transfer, the User's Member status and their monthly Refreshable Credits move to Alberti Studio. The User receives, on Alberti Studio, the Refreshable Credit amount that corresponds to their Tengr.ai plan:

Tengr.ai plan	Monthly Refreshable Credits on Alberti Studio
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Basic	900
Economic	1,650
Pro	5,700

5.2. These Refreshable Credits are granted each monthly cycle for as long as the User's Legacy Subscription remains active. They reset (they do not accumulate) at the start of each cycle. If the Legacy Subscription ends, this monthly grant ends with it.

5.3. Stacking with an Alberti Plan. While the User holds both a Legacy Subscription and an Alberti Plan at the same time, the two monthly allowances are added together for each cycle in which both are active — the Alberti Plan's own monthly credits (Starter 2,000 / Builder 5,000 / Pro 12,000 / Studio 28,000) **plus** the Tengr.ai amount in the table above.

5.4. How long the stack lasts. Taking an Alberti Plan schedules the Legacy Subscription to be cancelled at the end of its current paid period (Section 6). How long the two allowances stack therefore depends on the type of Legacy Subscription:

a) **Monthly Legacy Subscription** — the allowances stack only for the current period, that is, broadly the month in which the User subscribes to the Alberti Plan. From the following cycle the Legacy Subscription has ended, and the User receives only the Alberti Plan's credits.

b) **Yearly Legacy Subscription** — the allowances continue to stack until either plan ends, that is, for the remaining term of the yearly Legacy Subscription, for as long as the Alberti Plan also remains active.

5.5. The Legacy Subscription is cancelled automatically at the end of its paid period as described above. Nevertheless, the User should verify the cancellation on the Tengr.ai platform (Section 6.3); if the cancellation does not appear, or anything does not look right, the User should contact support@alberti.studio.

5.6. For example, a Tengr.ai Pro Member on a yearly plan who takes an Alberti Builder plan receives $5,000 + 5,700 = 10,700$ Refreshable Credits per cycle until the yearly Legacy Subscription ends; a Tengr.ai Member on a monthly plan who takes the same Alberti Builder plan receives the combined amount for the current month only, and 5,000 per cycle thereafter.

5.7. The credit amounts in this Section are current values and may be adjusted in accordance with Section 16.

6. The User's Tengr.ai subscription is not cancelled by transferring

6.1. Transferring does not cancel the Legacy Subscription. The User's Tengr.ai subscription continues to be billed by Tengr.ai's own payment provider and will keep renewing until the User cancels it. Neither transferring, nor purchasing a Top-up, cancels the Legacy Subscription.

6.2. The Legacy Subscription is scheduled for cancellation (at the end of its then-current paid period, so that access is not lost early) **only if and when the User takes their first Alberti Plan**. This is done on a best-effort basis and is not guaranteed.

6.3. The User is responsible for managing the Legacy Subscription and for avoiding paying for both platforms. The User should verify the status of their Tengr.ai subscription and, if they do not wish to keep it, cancel it themselves. To cancel on Tengr.ai: sign in to Tengr.ai, open the **Profile / Settings** page, go to the **"Subscription and credits"** tab, click **"Cancel subscription"**, and confirm on the pop-up (**"Are you sure you want to cancel your subscription?"**) by pressing **"Yes"**.

6.4. Cancelling the Legacy Subscription stops the monthly Refreshable Credit grant described in Section 5 once the subscription ends.

7. Discount on Alberti Studio subscriptions (30%)

7.1. During the Offer Window, a Member receives **30% off** an Alberti Plan, applied at checkout.

7.2. This discount is tied to the fixed Offer Window and ends on **10 August 2027**. It is **not** dependent on continuous renewal.

- **Monthly plans:** the 30% applies to each monthly invoice until the Offer Window ends.

- **Yearly plans:** the 30% applies to the single invoice taken within the Offer Window.
- If a Member cancels and subscribes again **within** the Offer Window, the discount applies again for the remaining months of the Offer Window.

7.3. After the Offer Window ends, Alberti Plans renew and are sold at standard prices, with no Member Program discount.

8. Discount on in-house generation (80%)

8.1. During the Offer Window, a Member pays **80% less** for generations made with the Service Provider's own ("in-house") models — that is, 20% of the standard Credit cost. This applies whether or not the Member holds an Alberti Plan.

8.2. This is a discount, not free generation: a Member must hold a sufficient Credit balance, and a generation is refused if the balance is insufficient.

8.3. Third-party models (models provided by external vendors) are always charged at their standard Credit cost and are not covered by this discount.

8.4. This benefit applies only while the Offer Window is open and ends on 10 August 2027.

9. Top-ups

9.1. During the Offer Window, a Member may purchase Top-ups (one-off credit purchases) in the amounts of \$10, \$20, \$50 or \$100.

9.2. The credit rate applied to a Top-up is the better of the rate for the Member's Alberti Plan tier and the rate for their mapped Tengr.ai tier (Starter 140 / Builder 155 / Pro 170 / Studio 185 Credits per \$1 of the purchase).

9.3. Purchasing a Top-up does not change or cancel the Legacy Subscription, the Alberti Plan, or the User's Member status.

9.4. Top-up access under the Member Program is available while the Offer Window is open.

10. Where generation takes place after the Transfer

10.1. After the Transfer, the User generates content on the Alberti Studio Generation page.

10.2. The Tengr.ai Generation page is being wound down and is no longer the place to create new content. Tengr.ai no longer sells new plans, and expired Tengr.ai plans cannot be renewed.

11. Tengr.ai availability, saving artworks, and refunds

11.1. The Service Provider intends to keep Tengr.ai available for a limited period after the launch of the Member Program on a **best-effort** basis. **No minimum period of availability is guaranteed.**

11.2. The Service Provider will give **at least 30 days' advance notice** — through a message on the platform and/or by e-mail — before ending generation on Tengr.ai or discontinuing the Tengr.ai platform.

11.3. **The User is responsible for downloading and saving any important artworks from the Tengr.ai platform in good time.** Once content is removed following discontinuation, the Service Provider cannot guarantee its recovery. The Service Provider strongly recommends transferring to Alberti Studio and claiming the Member Program offer.

11.4. **Refund on Tengr.ai discontinuation.** A User who does **not** transfer to Alberti Studio and who, at the time the Tengr.ai Generation page is discontinued, still has **more than one month remaining** on a paid Legacy Subscription (in practice, a yearly subscription) may apply for a **pro-rata refund of the unused portion** of that subscription. Users who do not meet these conditions are not eligible for a refund. A refund request is made to support@alberti.studio and is subject to verification of eligibility by the Service Provider.

12. Artworks and media storage on Alberti Studio

12.1. At present, uploaded images and generated artworks are kept on the Alberti Studio artwork-history page for **7 days** from creation, after which they are removed. The Platform shows an "Available until" date for each item.

12.2. This retention period is **shorter than on Tengr.ai** (where artworks were kept for approximately one year) and is a temporary limitation. The Service Provider is actively developing a dedicated, longer-term user storage space with end-to-end encryption, which is intended to replace this limitation.

12.3. Until then, the User should download any artworks they wish to keep. The Service Provider is not liable for the loss of content removed in line with this retention period.

13. Feature differences and feedback

13.1. Alberti Studio keeps the functionality of Tengr.ai and adds to it (Section 14). However, some Tengr.ai features may not yet be reproduced one-to-one on Alberti Studio.

13.2. Two known points, already being worked on, are: (a) the 7-day artwork retention described in Section 12; and (b) re-using an uploaded image across several generations. On Alberti Studio, a previously uploaded image or a past result can already be re-used as an input via the "Existing artworks" picker (on Tengr.ai, the same image had to be uploaded again each time); a further improvement to make re-using uploaded media easier is planned.

13.3. The Service Provider warmly welcomes feedback on any missing or changed functionality and will use best efforts to address substantiated reports as soon as reasonably possible after they are received. The Service Provider is known to reward users who actively help improve the Platform; such recognition is offered at the Service Provider's discretion and does not create a legal entitlement. Feedback may be sent to support@alberti.studio.

14. What Alberti Studio adds

14.1. For the User's information, Alberti Studio retains the Service Provider's in-house tools (including Selena, Selena Variété, Hamilton, Photo Pilot and Quantum, together with Face Swap, Face Refiner, Background Removal and Upscaling) and adds, among other things:

- a broad range of additional third-party image and video models;
- video generation, including image-to-video;
- generating 2 or 4 images in a single request with the Selena model;
- a Studio API with API keys and webhooks for programmatic access (included with the Studio plan);
- Top-ups and a four-tier subscription structure; and
- re-using existing images as inputs without re-uploading.

14.2. The features listed above are described for information only, may evolve, and are provided subject to the GTC and the terms in force at the relevant time.

15. Disclaimers and limitation of liability

15.1. The Platform and the Member Program are provided on an "as is" and "as available" basis. The Service Provider does not warrant uninterrupted or error-free operation, nor that every Tengr.ai feature is or will be reproduced on Alberti Studio.

15.2. The Member Program is a promotional offer of limited duration. All benefits, amounts, rates and dates stated in this Acknowledgement are current values and are subject to the Offer Window and to change under Section 16. Nothing in this Acknowledgement is a guarantee that any benefit will remain available beyond the Offer Window.

15.3. To the fullest extent permitted by law, the Service Provider shall not be liable for loss of content that the User did not save in time, for the User's failure to cancel or manage the Legacy

Subscription, or for indirect or consequential loss. The Service Provider shall, however, use best endeavours to remedy any substantiated deficiency promptly upon notice. Nothing in this Acknowledgement limits any liability that cannot be limited under applicable law, or any statutory rights the User has as a consumer.

16. Amendments to this Acknowledgement

16.1. The User may rely on the version of this Acknowledgement published on the Platform at the relevant time.

16.2. The Service Provider may amend this Acknowledgement. Except where an earlier date is required by law, the Service Provider will give notice of a material amendment at least **30 days** before it takes effect, describing the change and its effective date. Continued use of the Member Program or the Platform after an amendment takes effect constitutes acceptance of the amended Acknowledgement.

17. Governing law and disputes

17.1. This Acknowledgement and the legal relationship between the Service Provider and the User are governed by the laws of Hungary.

17.2. Any dispute shall be settled by the courts of the place of the Service Provider's registered office, subject to jurisdiction, and without prejudice to any mandatory consumer-protection rights or dispute-resolution options available to the User under applicable law.

18. Contact

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